

User Stories

www.in.gov/mph
from MPH (Management Performance Hub)

User stories are usually written in a simple sentence and use the following outline...

➤ As a *<user type>*, I want to *<function>*, so that *<benefit>*.

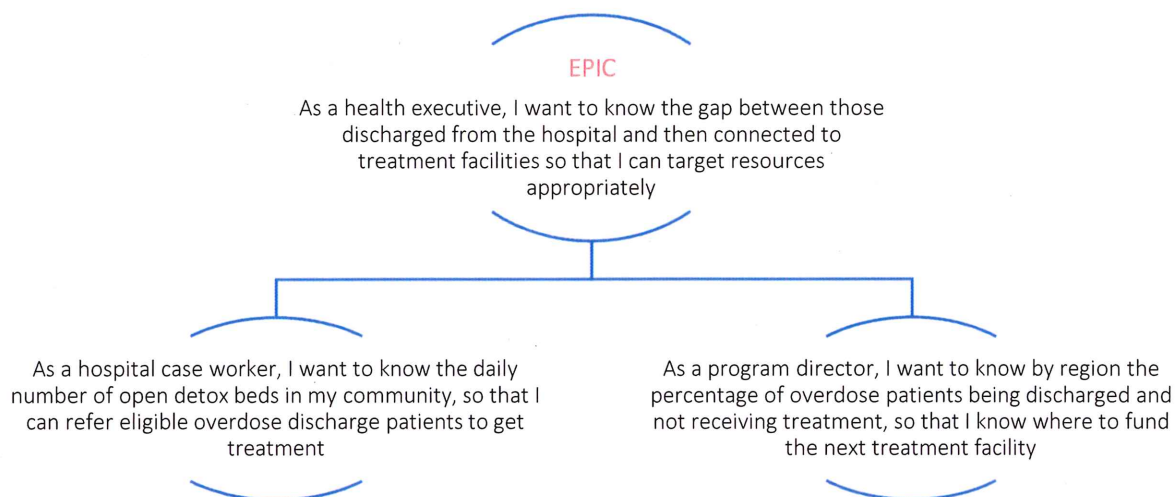
Organizations develop user stories when working on a product or project to always keep the needs and desired experience of the customer at the forefront. User stories also serve as great documentation to show progress on meeting goals in a project or working group. An example of a user story for our working group would be...

➤ As an executive, I want to know the percentage of heroin related deaths by county, so that I can target my available resources appropriately.

Examples of user types include and are not limited to...

- Executives
- Data Officers
- Analysts
- Program Directors
- Compliance Directors
- First Responders

As you are writing down your user stories you will want to be sure to separate the high level or **EPIC** user stories from your more detailed and simple user stories. EPIC user stories are broader and tend to address the highest level objective you want to accomplish. The rest of your user stories should be more detailed narratives on how that highest objective will be accomplished. See an example of user stories below this in the chart.



Get started on filling in your own user stories by using the chart below.

Agency name: _____

As <i><user type></i>	I want to <i><function></i>	so that <i><benefit></i> .